

It's your number. Make it

ONE.

Switch to CellularOne!

Here is a list of the information you need in order to switch to CellularOne and keep your old phone number:

- Current bill
- The phone number (s) you want to transfer:
_ _ _ _ - _ _ _ - _ _ _ _
_ _ _ - _ _ _ - _ _ _ _
- Your current phone company:
Name: _____
Account Number: _____
- Your name as it appears exactly on your bill:

- Billing address as it appears exactly on your bill:
Street: _____
City: _____
State: _____ Zip: _____
- Social Security no.
- A driver's license or valid state-issued photo ID
- Phone number where you can be reached during the transfer process:
_ _ _ - _ _ _ - _ _ _ _

For Business Lines – You'll also need:

Transfer request by authorized users only.

- Your business Tax ID number
- Your business account name exactly as it appears on your bill:

Getting Started.

1. What to bring.

Have your current bill or online statement from your existing phone company on hand when you initiate a number transfer and double-check your info. Misspelt names or wrong billing address can delay your transfer.

2. Do not cancel your service!

Your current phone number must remain active. If service is cancelled ahead of time, you will be unable to transfer your number.

3. Transfer process.

The transfer process for your wireless phone number should take about one day to complete. Some transfers may take a few hours, but others may take a few days. Wireline-to-wireless transfers generally take one week or two to complete. Once the transfer is complete, you'll receive a free text message or phone call from CellularOne.

4. Eligibility.

All phone numbers are assigned a certain local geographic area. In order to transfer a number, it must remain associated with the same local area where it is currently assigned. Just contact CellularOne to check the eligibility of your current wireless or wireline number.

5. Equipment.

Most wireless providers use different technology. If your current wireless provider uses different technology than CellularOne, it will be necessary to get a new phone. Just contact CellularOne to learn about our great deals on wireless phones.

6. During the transfer.

During the transfer process you will be able to make outgoing calls from your phone, including 911. However, you will not be able to receive calls, including callbacks from 911 operators if you get disconnected. So if you are experiencing an emergency and need to call 911, stay on the line and do not hang up.

7. Phonebook, voice & text messages.

Transferring your number does not transfer your phonebook, voicemail or saved text messages. So before you begin the transfer process, it is a good idea to make a note of them.

Don't Forget.

Once the transfer is complete, follow-up with your previous phone company to confirm they have cancelled your service.

Now enjoy your new wireless service from CellularOne!



CELLULARONE®

More Calls. More Places.

Call Today!
805-543-0100
800-549-4000
www.cellularone-slo.com

When you sign up for CellularOne service and want to keep your old number, you must still satisfy all CellularOne activation and other requirements. CellularOne is not solely responsible for the time required to transfer a number or failure of a transfer to be completed, since these also depend on the accuracy of the information you have provided, the cooperation of your former carrier and the eligibility of your number for transfer under FCC rules. You will be responsible for all applicable charges, including cancellation fees, from your previous phone company. If the transfer is unsuccessful, customer may receive a new number from CellularOne or return any unit purchased from CellularOne under the Return and Exchange Policy. Wireless porting requirements are subject to ongoing governmental review and, as a result may change at any time.